
coastal
Community Action
program



2016 Annual Report



Who We Are

Coastal Community Action Program (CCAP) is part of the Community Action Network of Agencies across the country. Community action agencies truly make the promise of helping people change lives and fighting poverty at the local level. CCAP creates opportunities for people to prosper personally through a variety of programs and services such as weatherization, job training and placement, housing, energy assistance and transportation. CCAP knows that people in our communities are experiencing growing financial challenges amid an uncertain economic climate and are one paycheck away from becoming homeless. Coastal Community Action Program helps to remove the barriers that prevent achieving economic stability. Our partnerships within our communities help to provide support and opportunity for our citizens need of assistance.

Mission Statement

Coastal Community Action Program is dedicated to enhancing the quality of life of families, the elderly, children and youth, and people with disabilities in Grays Harbor and Pacific Counties.

Vision

To be a resource to the community that alleviates poverty, provides assistance and enhances the overall quality of life.

Values

1. Treating people with respect.
2. Promoting personal independence by involving people in their own solutions.
3. Encouraging innovative and creative financial solutions.
4. Networking and collaborating with other community resources.
5. Empowering our staff.
6. Identifying our community needs, advocating solutions, and assessing our impact on community outcomes.
7. Providing for basic and emergent needs.
8. Taking a leadership role in strengthening our community partners network in Grays Harbor and Pacific Counties.
9. Adopting an ongoing continuous quality improvement program.

Board of Directors

The Board of Directors at Coastal Community Action Program is a diverse group that reflects the community it serves. The Board is composed of equal representation from the public sector, private sector, and those representing the low-income community.

PUBLIC SECTOR

Peter Schave, *Vice Chair*

Patti Lignoski

Lisa Ayers

Ken Albert, *Chair*

LOW-INCOME SECTOR

Candy Earls

Stacia Bilsland

Colleen Chapin

Gary Rowell

PRIVATE SECTOR

Bill Nickila

Nansen Malin

Joann Patton

Ron Strabbing, *Treasurer*

Management Staff

Craig Dublanko - *Chief Executive Officer*

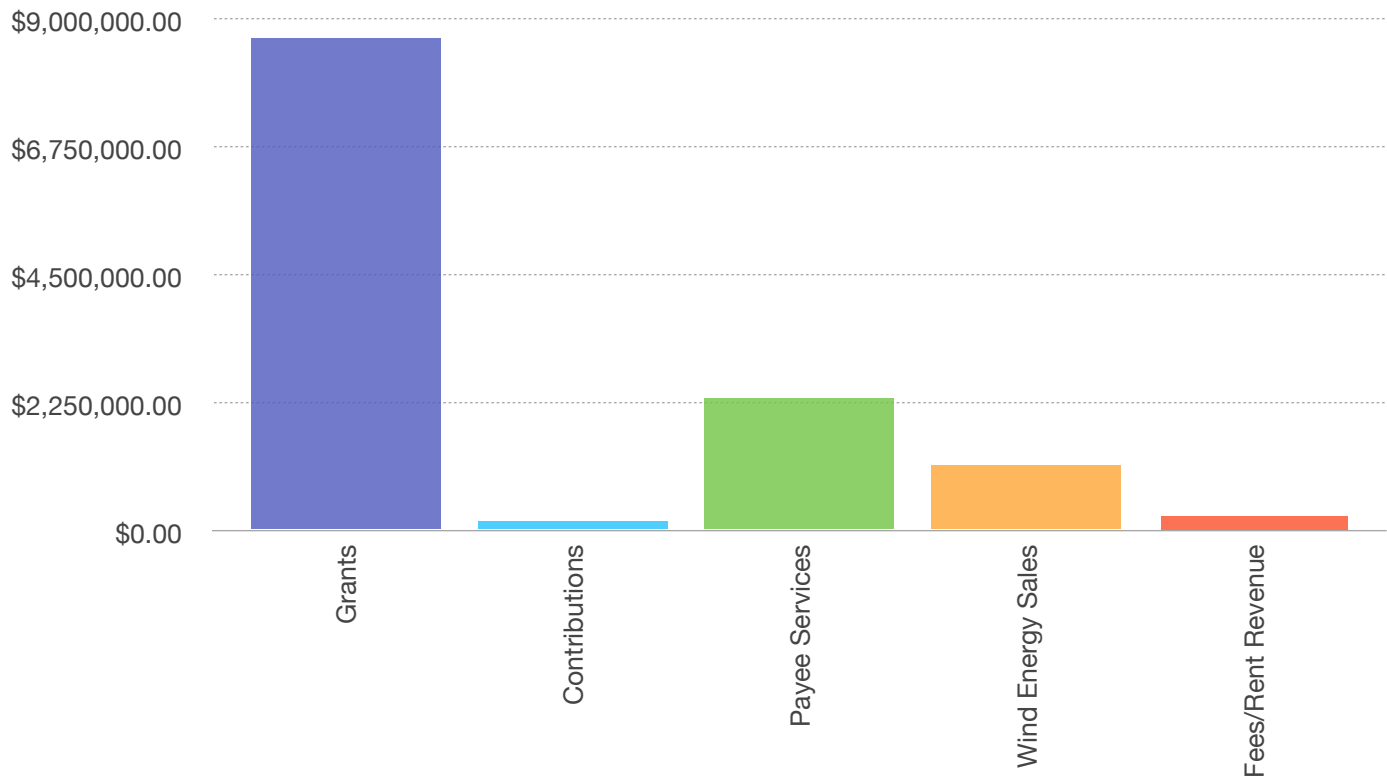
Lucy Machowek - *Chief Financial Officer*

Nora LeBlanc - *Program Director for Housing and Community Services*

John O'Lague - *Program Director for Social and Employment Services*

REVENUE

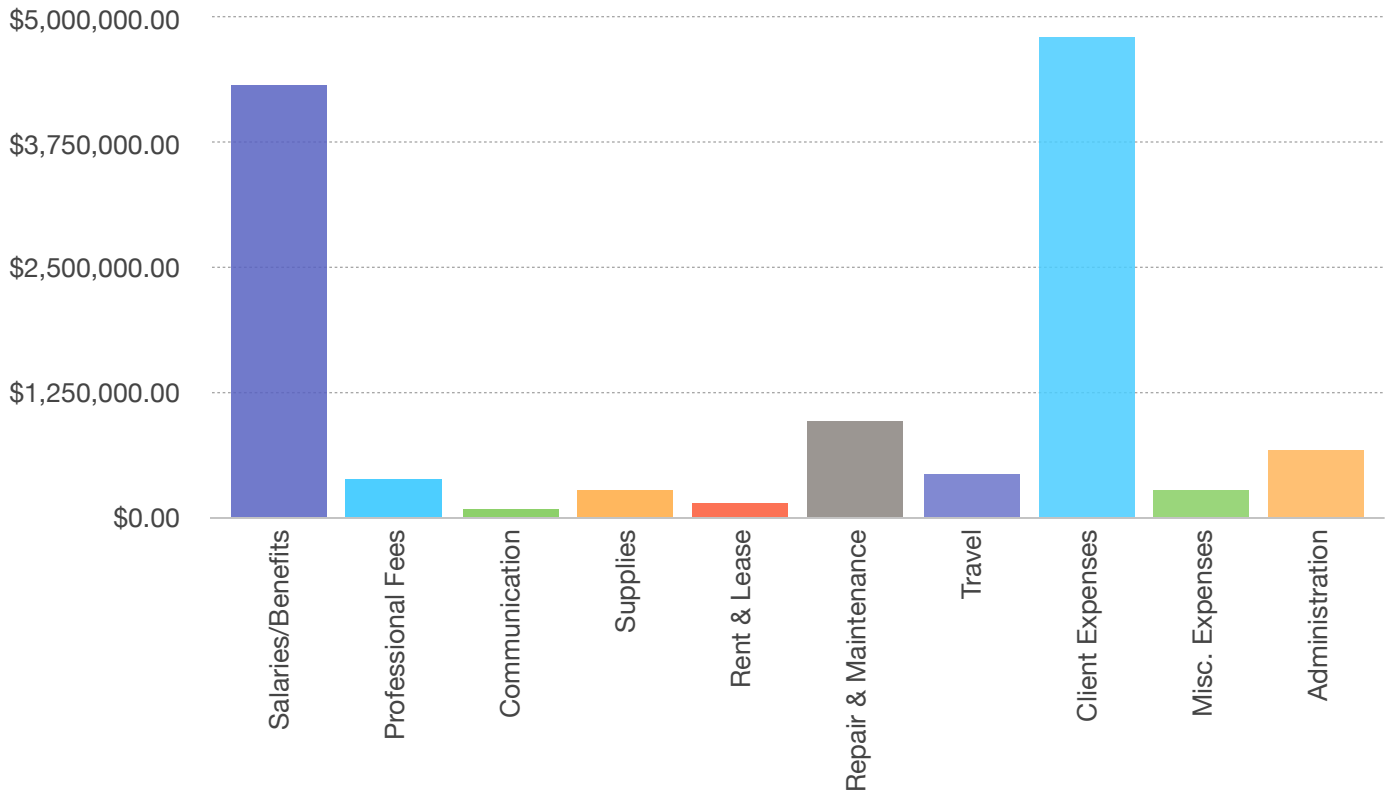
2016 Revenue



DOLLAR AMOUNT	
Grants	\$8,687,491.26
Contributions	\$199,458.70
Payee Services	\$2,329,895.65
Wind Energy Sales	\$1,166,778.00
Fees/Rent Revenue	\$294,707.93
TOTAL REVENUE	\$12,678,331.54

EXPENDITURES

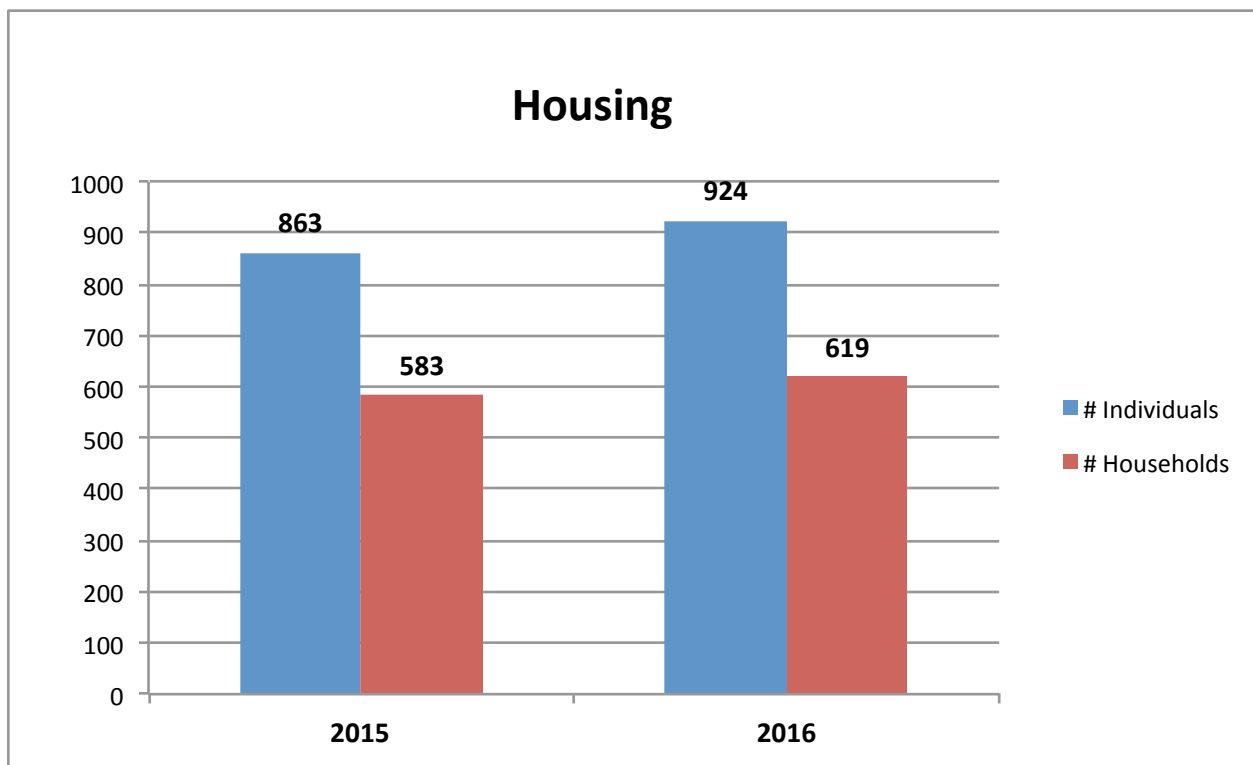
2016 Expenses



DOLLAR AMOUNT	
Salaries/Benefits	\$4,334,037.60
Professional Fees	\$385,361.46
Communication	\$97,060.78
Supplies	\$263,675.63
Rent & Lease	\$140,071.24
Repair & Maintenance	\$959,378.00
Travel	\$439,847.99
Client Expenses	\$4,819,292.10
Misc. Expenses	\$268,249.78
Administration	\$663,719.34
TOTAL EXPENDITURES	\$12,370,693.92

Housing

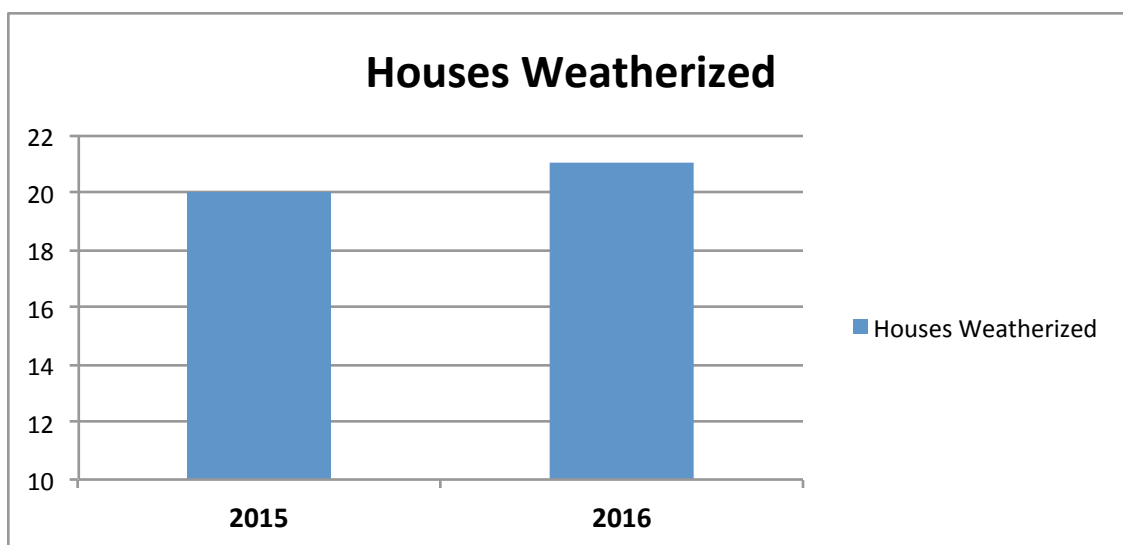
We ease the strains on the family housing budget by providing assistance with energy assistance and repairs, and by converting drafty, inefficient dwellings into warm, energy-conserving money savers. We're also a life support system, helping to prevent homelessness and providing basic human needs for families going through difficult times, as well as those who can't stretch their own resources any further.



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- Key highlight 2
- Key highlight 3

Home Weatherization Assistance Program

This program strives to preserve and improve homes by making them healthier, safer and more energy affordable. The program specifically focuses on assisting low-income people, giving priority to elderly, individuals with disabilities and families with young children. Inspections and tune-ups of heating systems are done, safety inspections of all gas, oil and wood appliances, and electrical, pest and plumbing inspections are done as needed. Insulation is installed, general air sealing measures done and minor repairs that are necessary in order to insulate the home.

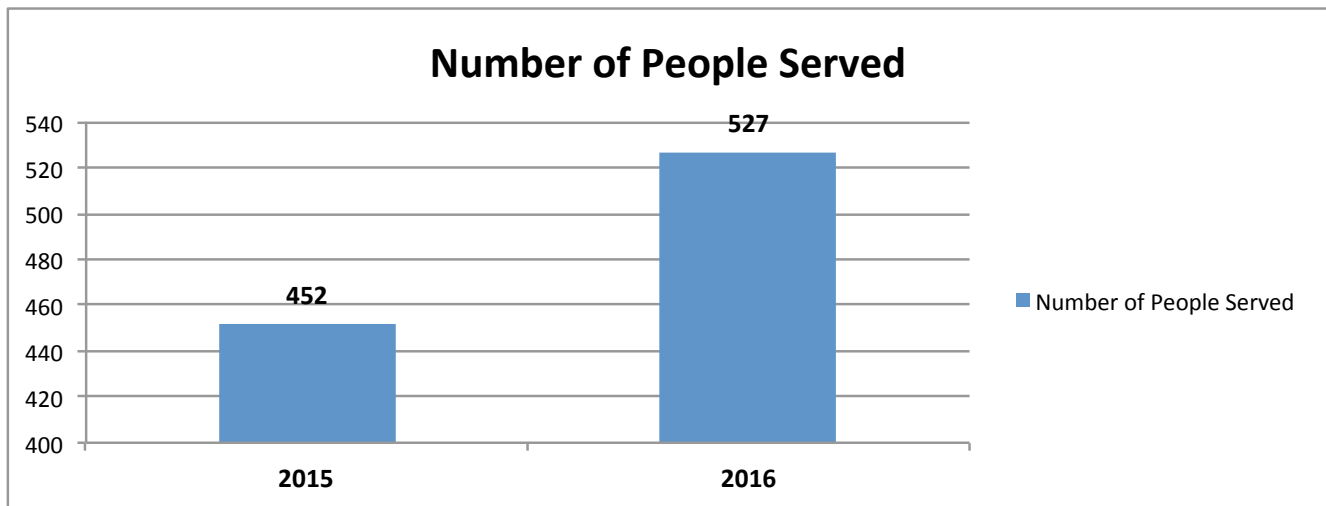


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United Way Emergency Fund

This fund serves as a resource of last resort to eligible clients with emergency and self-sufficiency needs of those who have exhausted all other resources within the community.

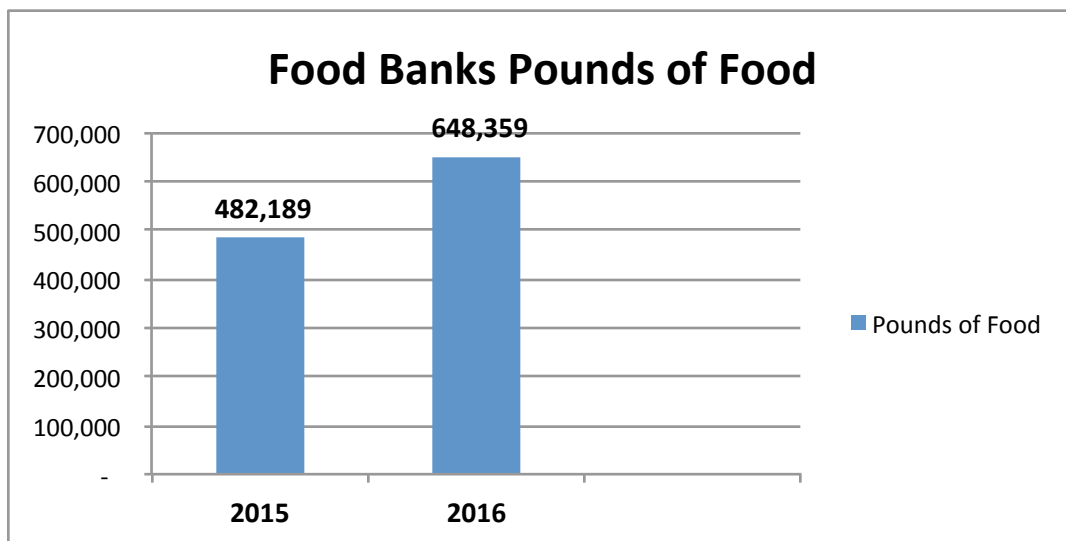
CCAP services are coordinated with other service providers and when applicable, cost share projects are encouraged between agencies. Funds may be available for dental, prescriptions, water bills and some miscellaneous services.



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Food Banks

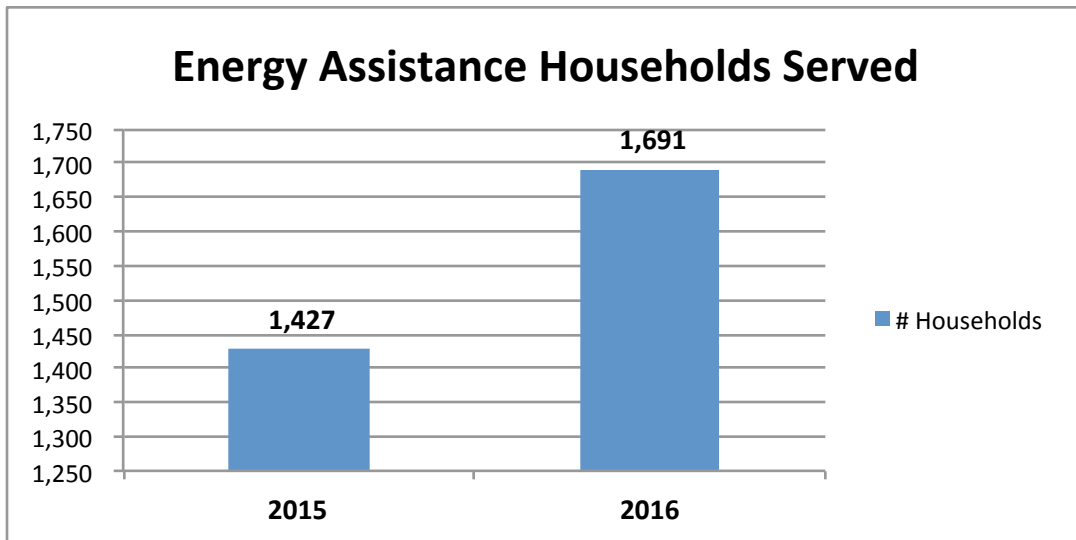
CCAP is the lead agency for TEFAP (The Emergency Food Assistance Program through the U.S. Department of Agriculture), EFAP (Emergency Food Assistance Program through WA State Commerce) and CSFP (Commodities Supplemental Food Program through the U.S. Department of Agriculture). In collaboration with the Grays Harbor Distribution Center, CCAP assists food banks in Grays Harbor and Pacific County to supply food to households in need.



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Low Income Home Energy Assistance Program (LIHEAP)

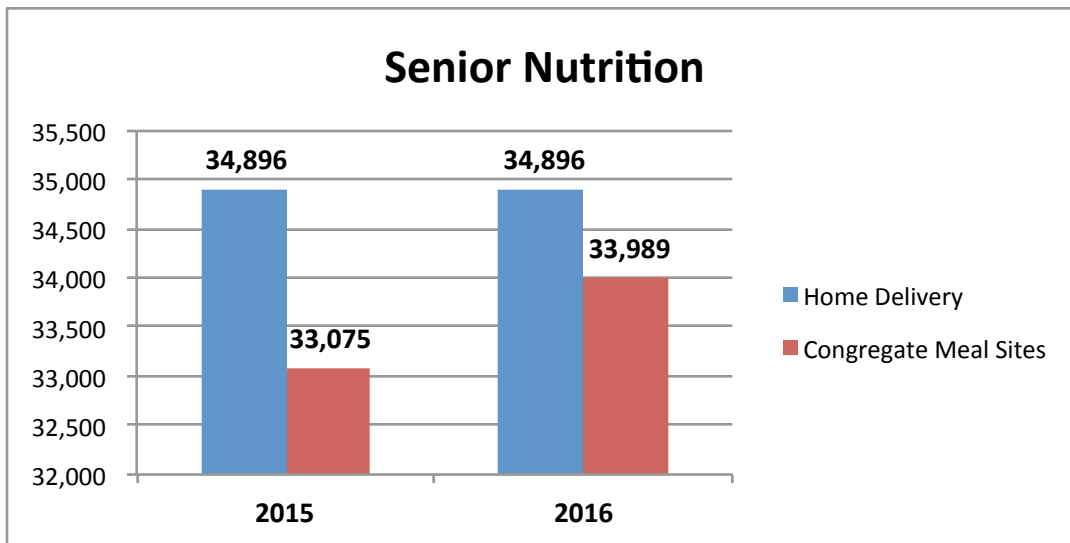
LIHEAP is a federally funded block grant administered by the U. S. Department of Health and Human Services (HHS), Office of Community Services (OCS). The program's intent is to assist low income households in meeting their immediate home energy needs.



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Senior Nutrition

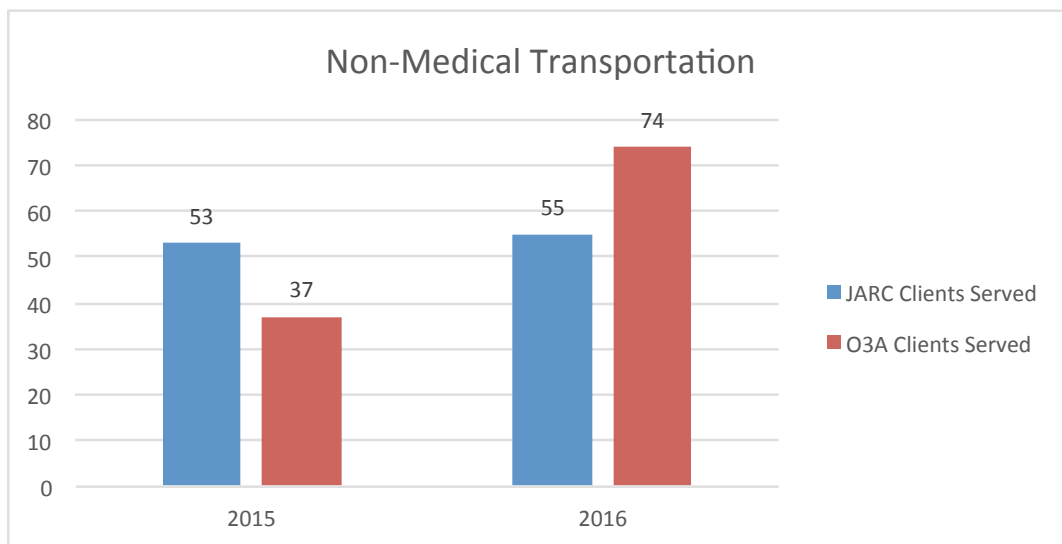
The Senior Nutrition Program consists of both Congregate and Home-delivered Nutrition Services to help increase the nutrient intake of older individuals who might not eat adequately, and through better nutrition, assist them to remain healthy and independent in their communities. The client base is senior citizens over 60+, unless a person younger and accompanied by a senior. Hot meals are served from three senior centers five days a week (in Aberdeen, Hoquiam, and Elma), and also to Home Deliver. One day a week, hot meals are taken to Oakville and McCleary. Frozen meals are delivered to clients that are outside the city limits and in the North and South Beach areas as well.



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Non-Medical Transportation

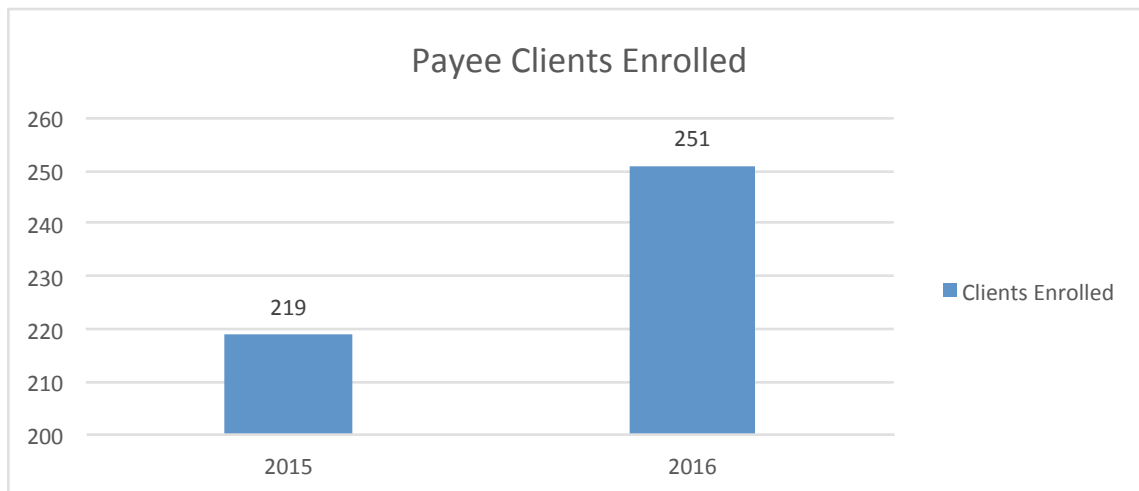
The Job Access Reverse Commute (JARC) provides rides for qualified low income, TANF recipients and individuals with special needs in Grays Harbor and Pacific counties. Clients are connected to work related sites, either by connecting the rider with current available transit routes or by direct transportation to the rider's destination regardless of income.



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Representative Payee Services

Our Representative Payee service works with individuals of all ages who receive Social Security, veterans' benefits or pensions and who find themselves unable to manage their finances.

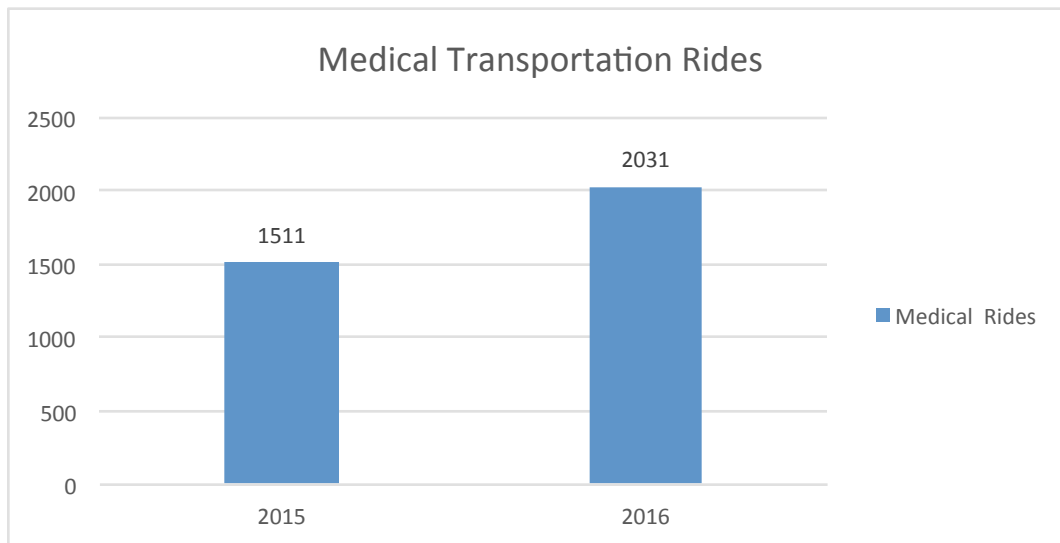


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Medical Transportation

Transportation is provided to residents of five counties in Western Washington (Grays Harbor, Pacific, Lewis, Mason, Thurston). There are three different transportation programs that serve seniors, low-income residents, the disabled, and elderly who do not drive.

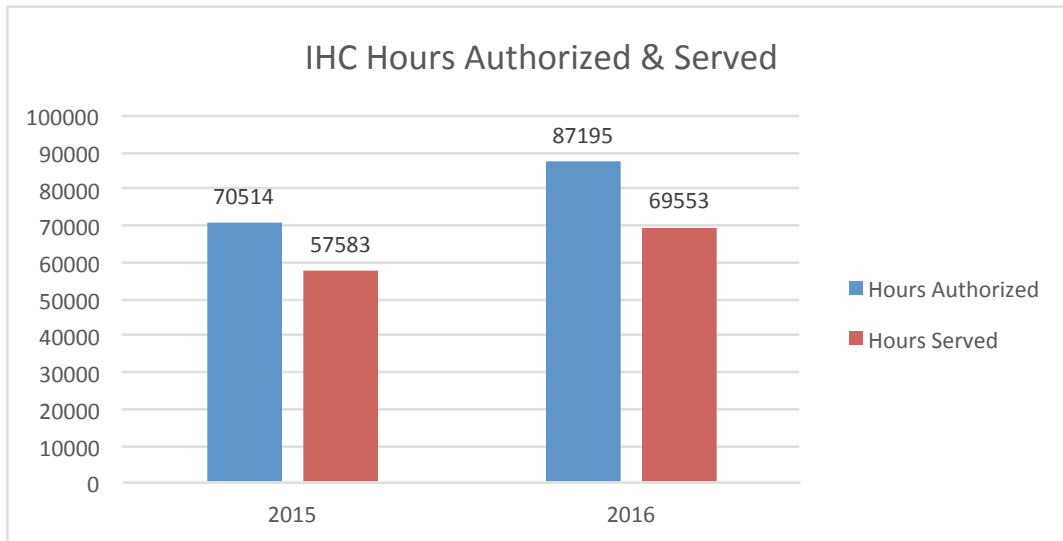
Our specialized transportation is available to all, including senior citizens, people with limited mobility, people using wheelchairs and parents with children with special needs.



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In-Home Care

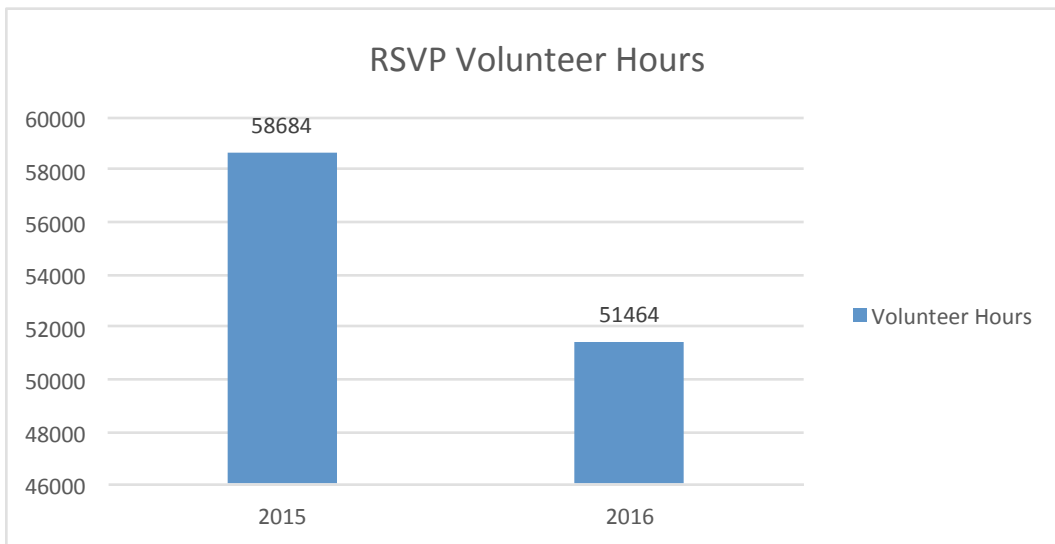
Coastal Community Action Program has been a provider of In-Home Care Services throughout Grays Harbor and Pacific counties for more than 25 years. Our experienced care givers have a strong employment history in caring for the disabled and seniors, are comprehensively background screened and reference-checked.



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Retired Seniors Volunteer Program (RSVP)

The Grays Harbor and Pacific County Retired and Senior Volunteer Program (RSVP) has the dual purpose of engaging persons 55 and older in volunteer service to meet critical community needs and providing a high quality experience that will enrich the lives of the volunteers and those they serve.

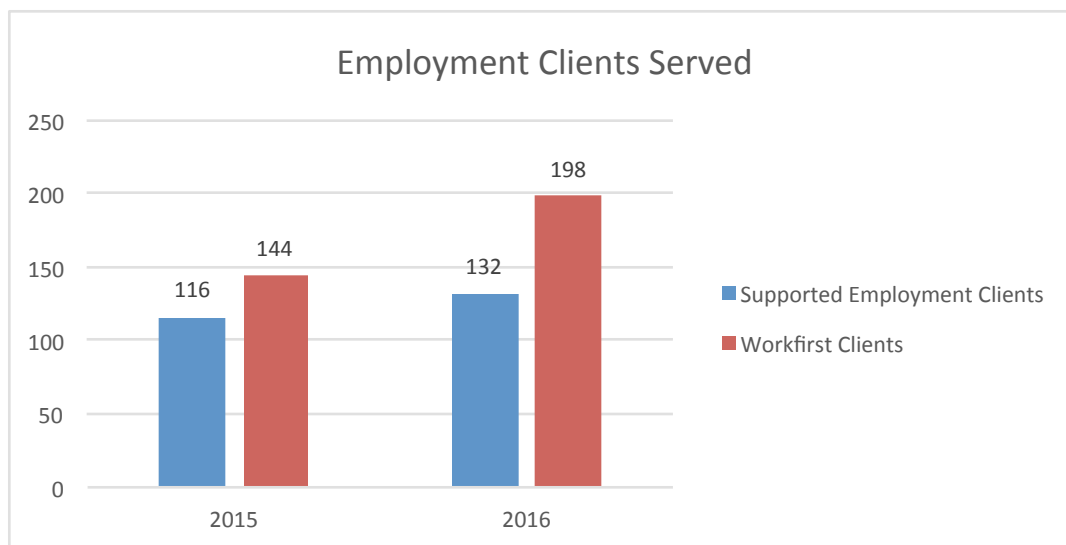


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Employment

LWorkFirst Programs provide temporary community-based work and skill building experience to individuals who are on a TANF grant (Temporary Assistance to Needy Families). Participants who have experienced barriers in entering the regular job market are given the opportunity to work while continuing on public assistance. Their TANF checks are converted to a wage and they are paid for the work that they do. The goal of this program is to lead to permanent jobs, and eliminate the need for assistance. Program enrollment is completed by DSHS.

Supported Employment and DVR staff facilitate competitive work in integrated work settings for individuals with mild to severe disabilities for whom competitive employment has not traditionally occurred, or who, because of the nature and severity of their disability, need ongoing support services in order to perform their job.

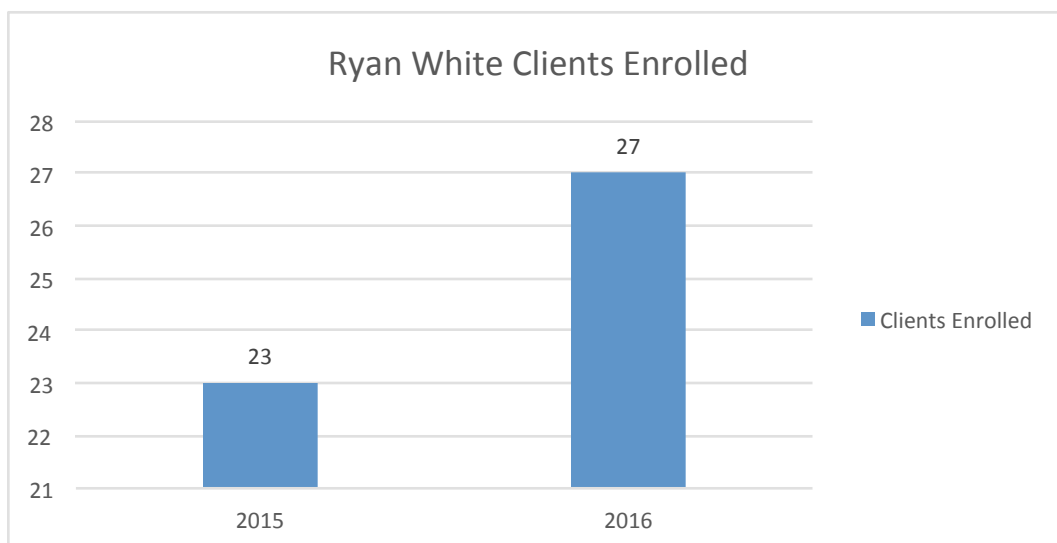


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Ryan White HIV/AIDS Case Management and Services

As part of its ongoing mission to provide high quality behavioral health, rehabilitation, and education services to individuals and the community, Coastal Community Action Program offers support and case management services to persons living with HIV or AIDS. These services are provided free of charge in cooperation with the Washington Department of Health.

HIV/ AIDS case management provides assistance to locate, coordinate, advocate and refer for medical and psychosocial services based on assessed needs. Case management is a client-centered process that links clients to services in an effort to ensure timely, coordinated access to medically appropriate levels of health and supportive care.



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