

2023 ANNUAL REPORT

coastal
Community Action
program



Grays Harbor and Pacific Counties
Also Serving Other Areas in Western Washington State

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Introduction

Mission

Coastal Community Action Program is dedicated to enhancing the quality of life of families, the elderly, children and youth, and people with disabilities in Grays Harbor and Pacific Counties.

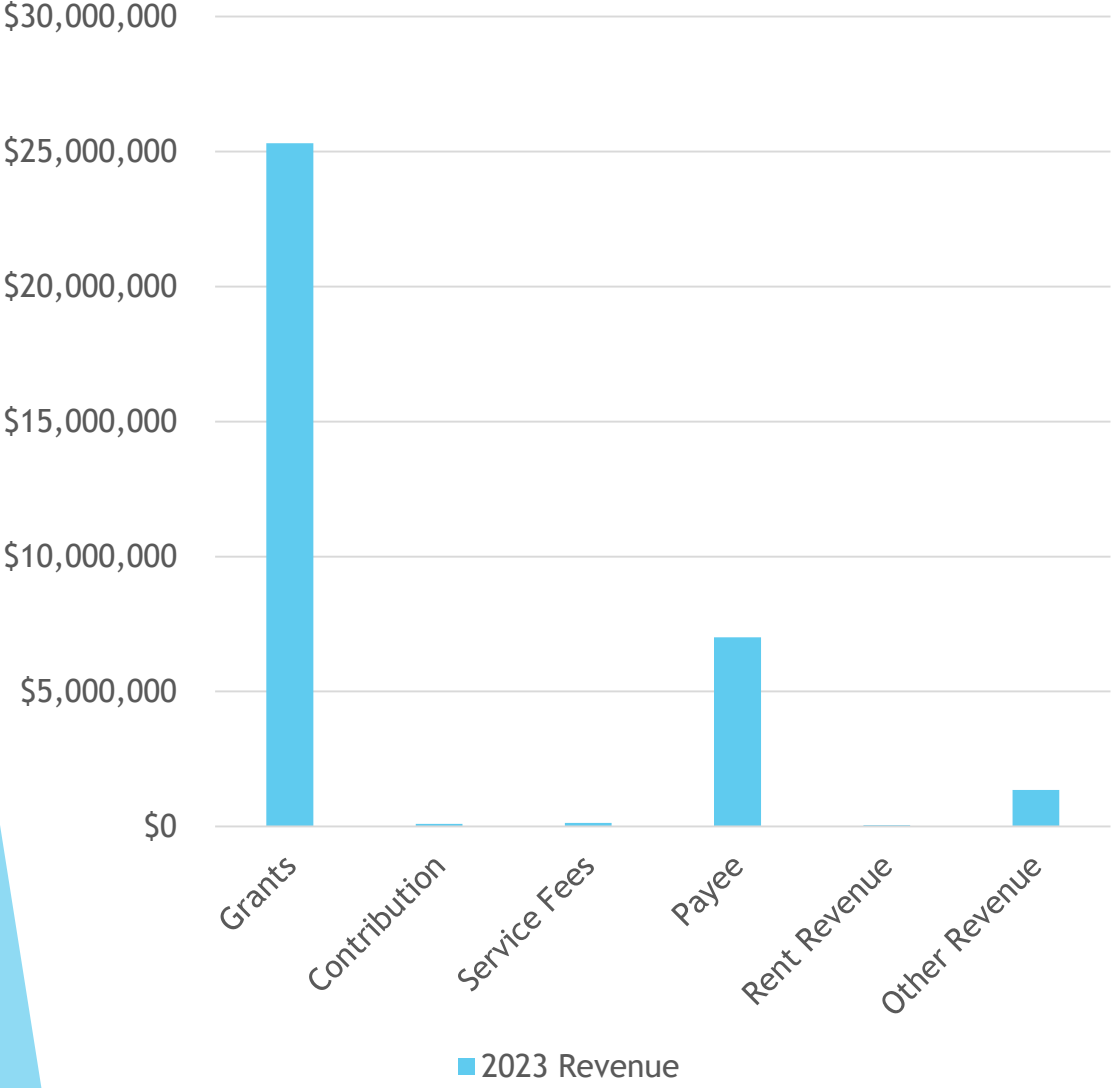
Vision

To be a resource to the community that alleviates poverty, provides assistance and enhances the overall quality of life.

Values

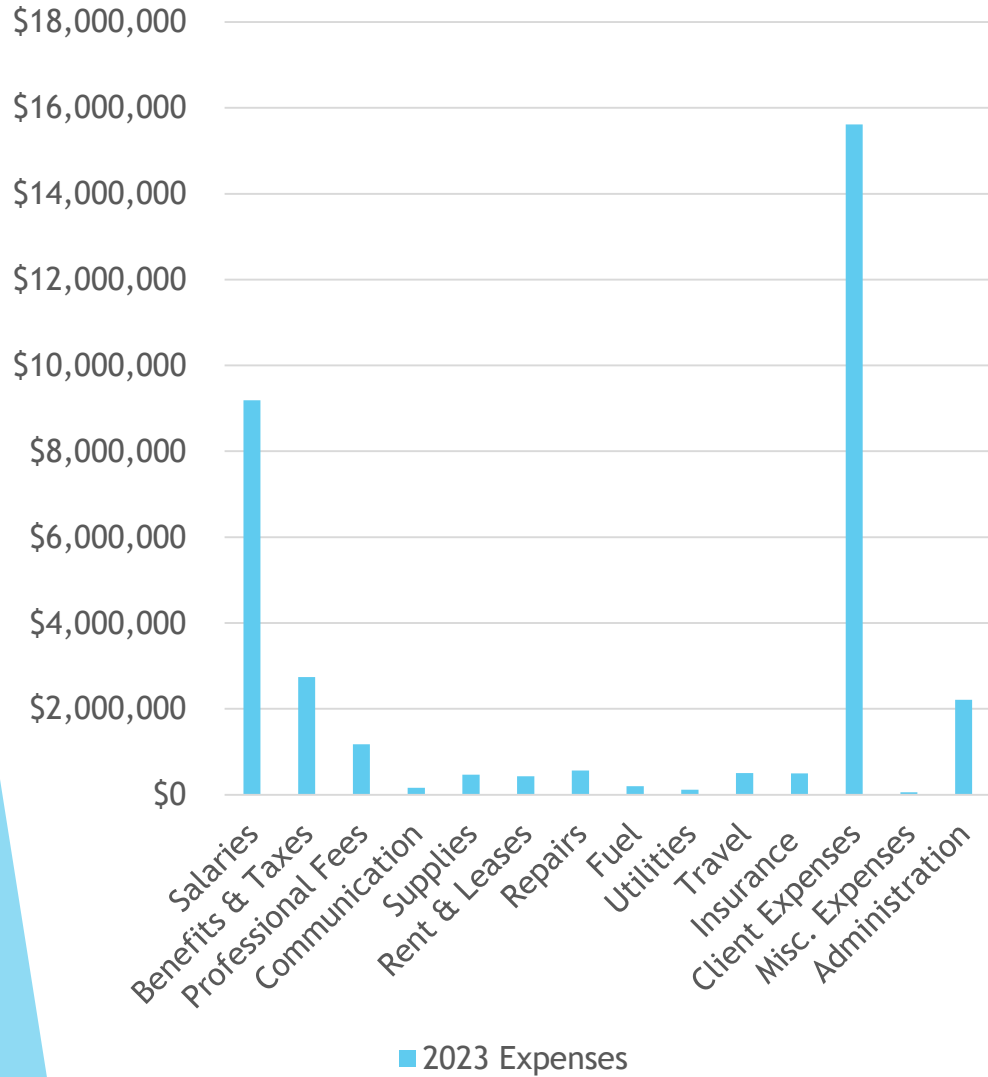
- I. Treating people with respect.
- II. 2. Promoting personal independence by involving people in their own solutions.
- III. Encouraging innovative and creative solutions.
- IV. Networking and collaborating with other community resources.
- V. Empowering our staff.
- VI. Identifying our community needs, advocating solutions, and assessing our impact on community outcomes.
- VII. Providing for basic and emergent needs.
- VIII. Taking a leadership role in strengthening our community partners network in Grays Harbor and Pacific Counties.
- IX. Adopting an ongoing continuous quality improvement program.

Fiscal: Revenue



Source	Amount
Grants	\$25,312,141
Contribution	\$98,593
Service Fees	\$133,371
Payee	\$7,003,327
Rent Revenue	\$52,217
Other Revenue	\$1,359,113
Total	\$33,958,762

Fiscal: Expenses



Expenses	Amount
Salaries	\$9,187,294
Benefits & Taxes	\$2,738,846
Professional Fees	\$1,177,044
Communication	\$160,576
Supplies	\$466,823
Rent & Leases	\$427,642
Repairs	\$562,719
Fuel	\$199,037
Utilities	\$117,751
Travel	\$502,466
Insurance	\$494,033
Client Expenses	\$15,611,738
Misc. Expenses	\$55,540
Administration 7%	\$2,210,593

Housing

2019

810 Households Served

1,078 Individual Clients Served

Active Enrollment in HEN

-Grays Harbor: 102

-Pacific County: 23

2023

1,638 Households Served

2,087 Individual Clients Served

Active Enrollments in HEN

-Grays Harbor: 405

-Pacific County: 140



*HEN - Housing and Essential Needs

FCS (Foundational Community Supports)

FCS is a Washington State program that provides housing and employment services to Medicaid beneficiaries with complex needs. The program's goal is to help people become more self-sufficient and improve their health. This program is used to support the homeless in most cases.

Supported Housing:

- Grays Harbor: 319
- Pacific County: 69

Supported Employment:

- Grays Harbor: 172
- Pacific County: 36

Clients Enrolled in Both Supported Housing and Employment

- Grays Harbor: 162
- Pacific County: 28



Pathways Care Coordination

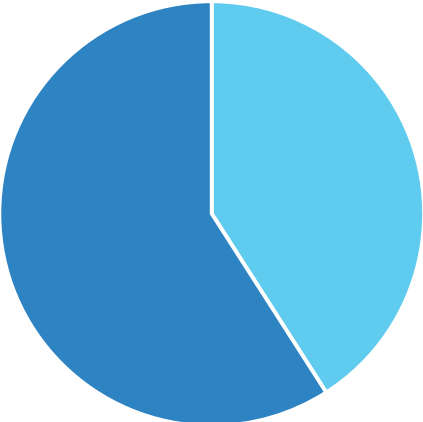
2019

- 634 New Clients Enrolled
- 5,197 Additional Pathways Completed

2023

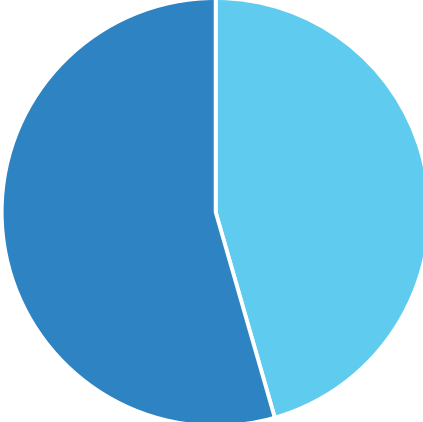
- 915 New Clients Enrolled
- 6,214 Additional Pathways Completed

Enrollments



■ 2019 ■ 2023

Pathways Completed



■ 2019 ■ 2023



Employment

2019

- 46 DVR Clients
- 360 FCS Employment Clients
- 79 Supported Employment Clients
- 85 Permanent Job Placements
- 143 WorkFirst Clients

2023

- 77 DVR Clients
- 455 FCS Employment Clients
- 95 Supported Employment Clients
- 122 Permanent Job Placements
- 201 WorkFirst Clients



In-Home Care



2019

Hours Authorized: 111,599

223 Individual Clients Served

104 Employees in In-Home Care

2023

Hours authorized: 148,714

456 individual clients served

92 Employees in In-Home Care

Ryan White Program

“CCAP served 103 persons living with HIV in Grays Harbor and Pacific counties with medical case management, medical transportation, and the Housing Opportunities for Persons with AIDS (HOPWA) grant. Both programs grew caseloads, and several goals were achieved in Individualized Service Plans and Client Housing Plans.” - Andrea Vekich, Medical Case Manager

2019

43 Clients Enrolled

95% Viral Suppression*

2023

103 Clients Enrolled

90% Viral Suppression*



* “The ultimate goal of case management is viral suppression. We strive for a viral load of <20 copies of the virus detected in a blood draw. This parameter is considered viral suppression and the virus is then considered undetectable, and undetectable=untransmittable: The virus cannot be sexually transmitted.” -A.V.

LIHEAP (Low Income Home Energy Assistance Program)



2019

1,794 Households Served

Grays Harbor: 1,480

Pacific County: 314

2023

1,422 Households Served

Grays Harbor: 937

Pacific County: 485



Community Court

“Aberdeen Community Court is a problem-solving therapeutic court formed specifically to address enduring misdemeanor crime problem in the City of Aberdeen.” -Press Release to Announce the Program’s 100th Graduate

- **76** individuals supported with Re-entering the community
- **12** Graduated to self-sufficiency
- **28** participants actively engaged in the program
- **31** Housed participants
- **3** Re-Entry participants are now working at CCAP (1 full time, 1 Part time, 1 WEX)



Representative Payee

2019

- 483 Number of Clients Enrolled
- 181 Thurston & Mason Counties
- 302 Grays Harbor & Pacific Counties

2023

- 805 Number of Clients Enrolled
- 402 Thurston County
- 403 Grays Harbor

➤ **\$7M** in client assistance for 2023

Rep Payee Program Enrollment



Transportation (Non-Medical) Previously JARC, now Driven to Opportunity

2019

- 49 Individual Clients Served
- 5,023 Rides Given

2023

- 60 Individual Clients Served
- 10,843 Rides Given
- 259,278 Miles



Clients that are low income or live in rural area of GH and Pacific Counties use our services to get back and forth to employment, training or other work related activities” -Transportation Supervisor

Transportation (Medical) - 03A

2019

- 89 Individual Clients Served
- 269 Round Trip Rides Given
- 6 Dedicated Volunteers
- 1,396 Volunteer Hours

"Clients in GH county use this service to get to and from medical appointments, surgeries and other necessary places like trips to the grocery store."

-Transportation Supervisor

2023

- 199 Individual Clients Served
- 521 Round Trip Rides Given
- 10 Dedicated Volunteers
- 3,396 Volunteer Hours



Senior Nutrition: Meals on Wheels

2019

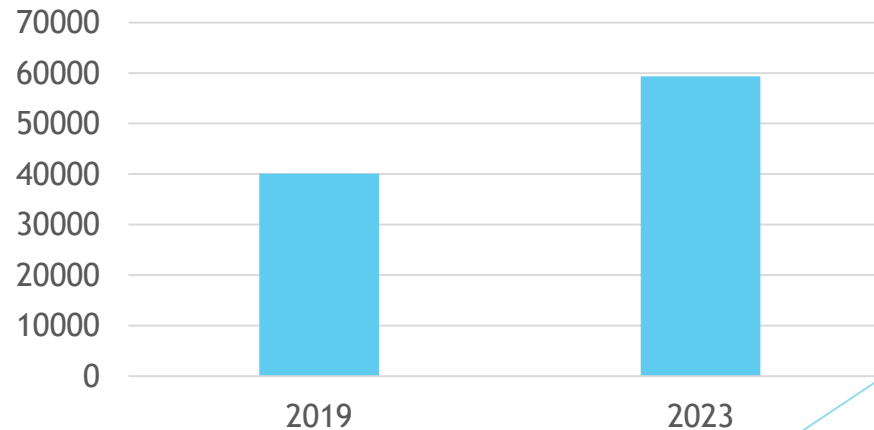
- 8 Routes
- 15 Volunteer Driver
- 1,000 Volunteer Hours
- 311 Clients Served
- 40,101 Meals Delivered



2023

- 8 Home Delivery Drivers
- 25 Volunteer Drivers
- 8,512 Volunteer Hours
- 59,372 Meals Delivered

Meals Delivered



Senior Nutrition: Congregate Meals



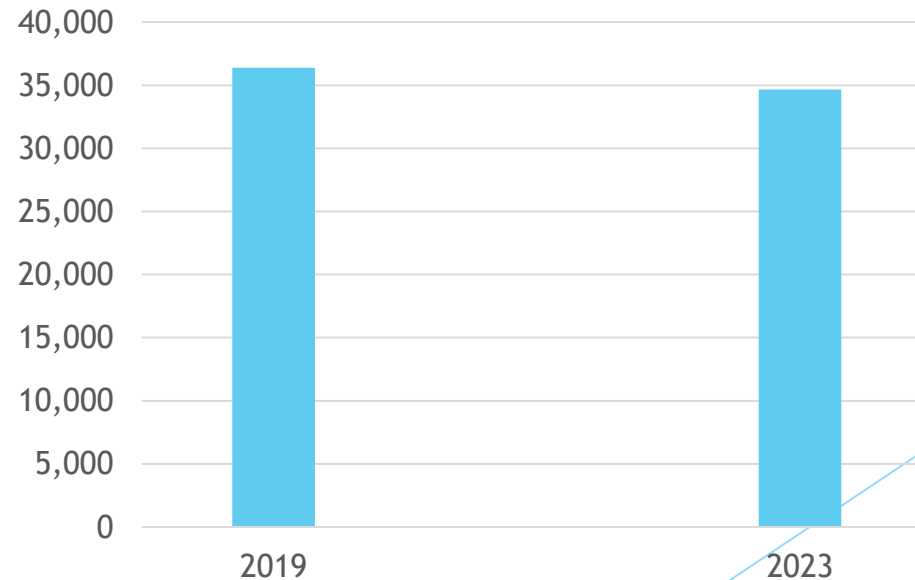
2019

- 5 Senior Centers Served
- 775 Seniors Served
- 36,390 Meals Served
- 75 Volunteers
- 11,048 Volunteer Hours

2023

- 5 senior centers served
- 34,656 seniors meal served
- 82 Volunteers
- 8,512 Volunteer hours

Meals Served



Food Banks

2019

- 15 Food Banks Served
- 2,431 Households Served
- 6,238 Individuals Served

2023

- 18 Food Banks Served
- 3,541 Households served
- 10,398 Individuals Served



Weatherization



Weatherization Works

- ▶ “The process was amazing and I am so grateful for it! Last year our house never made it above 65 degree, this year we are at 72! The humidity in my house came down to a normal level, and our power bills went down a ton even though we added two babies in November. Jim and his team are definitely recommended and this program is such a blessing! They treated us like family, answered questions promptly, and genuinely cared about what they were doing and why!” - Jasmine G.



- ▶ 15 homes weatherized in 2023.

Grays Harbor Youth Shelter



- 6 Bed Capacity
- Ages 12-17
- Youth Shelter Program includes 30-60 Day Stay with Support Services.
- 2023 Stats:
- 1,883 Bed Nights
- 86% Full
- 47 Youth Served

Office Locations

Main Office:

101 E Market St.
Aberdeen, WA 98520
Phone: (360) 533-5100
Fax: (360) 532-4623

North Pacific County:

Raymond Office:

216 3rd St.
Raymond, WA 98531
Phone: (360) 360-209-6778

Thurston County Office:

921 Lakeridge Way SW, Suite 203 & 301
Olympia, WA 98502
Phone: 360-915-8189

Lewis County Office:

212 N Tower Ave
Centralia, WA 98531
Phone: (360) 360-472-2942

South Bend Office:

500 W Robert Bush Dr./PO Box 1353
South Bend, Washington 98586
Phone: 360-875-4123

Port Townsend Office:

210 Polk St.
Port Townsend, WA 98368
Phone: 360-637-9302

Lewis County Office:

418 N Tower Ave
Centralia, WA 98531
Phone: (360) 360-472-2942
Fax: (855) 814-8668

South Pacific County:

Long Beach Office:

1505 Pacific Ave N
Long Beach, Washington 98631
Phone: 360-642-6100

Port Angeles Office:

228 W First St. Suite W
Port Angeles, WA
Phone: 360-637-9508

Senior Center Locations

Aberdeen Senior Center

208 West Market St
Aberdeen, WA 98520
360-533-3311

Hoquiam Senior Center

703 Simpson Ave.
Hoquiam, WA 98550
360-532-5868

Elma Senior Center

100 West Main Street
Elma, WA 98541
360-482-2377

Port Townsend Senior Center

620 Tyler Street
Port Townsend, WA
360-385-9007



Port Angeles Senior Center
328 E 7th Street
Port Angeles, WA
360-457-7004

Pacific County Senior Center

324 Jackson Street
Raymond, WA
98577
360-942-5739



Ilwaco Senior Center

152 First Avenue
Ilwaco, WA 98624
360-642-3990

Management Team

Craig Dublanko
Chief Executive Office
CraigD@coastalcap.org
Desk: (360) 500-4526
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Assets & Facilities Director
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Cell: (360) 870-9700

John O'Lague
Director -Social & Employment Services
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Cell: (360) 589-0145

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Cell: (360) 581-2575

Kimberly Stoll-French
Housing Director
KimberlySF@coastalcap.org
Desk: (360) 970-2305

Board Members 2023

Public Sector

Ken Albert - Chair
Montesano, WA

Pete Schave -Vice Chair
Aberdeen, WA

Lisa Olsen
South Bend, WA

Patti Lignoski
Raymond, WA

Low-Income Sector

Stacia Bilsland
Elma, WA

Coleen Chapin
Aberdeen, WA

Gary Rowell
Aberdeen, WA

Private Sector

Nansen Malin
Seaview, WA

Joann Patton
Cosmopolis, WA

Rob Strabbing- Treasurer
Cosmopolis, WA